

INSTALLATION AND CARE GUIDE

ELECTRONIC BIDET TOILET

WOODBIDGE® Model: EBT350

Compliance with the following codes & standard:

- 2015 Uniform Plumbing Code® (UPC)
- 2018 International Plumbing Code® (IPC)
- 2018 International Residential Code® (IRC)
- CSA B45.5 / IAPMO Z124-2017- Plastic Plumbing Fixtures



! READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT

INSTRUCTIONS THAT, IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.

CAUTION!  **TWO PERSON LIFT REQUIRED** 2 PEOPLE ARE REQUIRED TO LIFT AND DURING ENTIRE INSTALLATION OF THIS PRODUCT



INSTALLATION OF THIS PRODUCTS BY AN INEXPERIENCED INSTALLER MAY RESULT PERSONAL INJURY OR DEATH!



We reserves the right to change, update, modify, alter, redesign this manual/product or its policies without prior notice!

We shall not be liable for any injuries or property damages in connection with this product during installation or use of this product!

This products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void limited warranty. We recommends that such licensed plumber have experience in the installation of products.

Limited warranty is void on any commercial installation

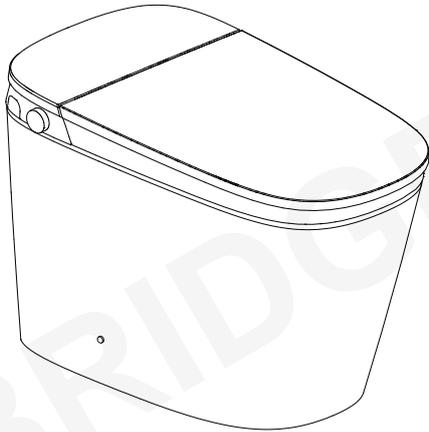
We are not responsible for local code compliance for this product. Building and plumbing codes may vary from state-to-state in accordance to your location. We are not responsible for providing any compliance certifications.

Under no circumstances we are shall not be liable for any and all incidental damages sustained in connection with this product Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

Under no circumstances We shall not be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect

TOILET COMPONENTS

During unpacking the product and prior to installation inspect your new product for any damages or missing parts. Do not attempt to install or operate the product if the product is damaged.



Main Unit



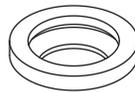
Installation Manual



Remote Control Components



Rough-in Template



Sealing Flange



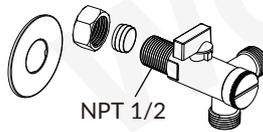
Filling funnel



Battery box



Braided Hose
(Pre-installed on unit)



Three way angle valve



Mounting Kit



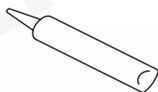
Foaming Agent

TOOLS REQUIRED FOR INSTALLATION

OTHER TOOLS MAY BE REQUIRED



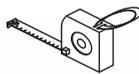
Soft Cloth
or Blanket



Silicone



Silicone/
Caulk Gun



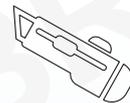
Tape
Measure



Pencil/Marker



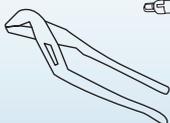
Safety Glass



Knife



Adjustable
Wrench



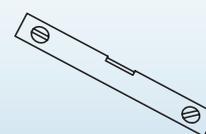
Channel
Lock Pliers



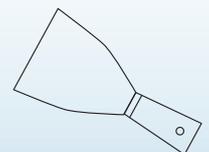
Adjustable
Socket Extension



Philips
Screwdriver



Level



Putty Knife

IMPORTANT SAFEGUARDS

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

1. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
3. Children shall not play with the appliance.
4. Cleaning and user maintenance shall not be made by children without supervision.

READ ALL INSTRUCTIONS BEFORE USING



DANGER –To reduce the risk of electrocution:

1. Do not use while bathing.
2. Do not place or store product where it can fall or be pulled into a tub or sink.
3. Do not place in or drop into water or other liquid.
4. Do not reach for a product that has fallen into water. Unplug immediately.
5. Do not wash the main unit or electrical plug with water or detergent.
6. Do not handle the electrical plug with wet hands.
7. Never block the outlet of the air dryer.
8. Never disassemble, repair or modify this product.
9. During installation, disassembly, repair and maintenance of the product, the power plug must be switched off and water supply be shut off.



WARNING –To reduce the risk of burns, electrocution, fire, or injury to persons.

1. Close supervision is necessary when this product is used by, on, or near children or individuals with disabilities.
2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
4. Keep the cord away from heated surfaces.
5. Never use while sleeping or drowsy.
6. Never drop or insert any object into any opening or hose.
7. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
8. Connect this product to a properly grounded outlet only. See Grounding Instructions.
9. Do not throw cigarettes and other burning materials into toilet, otherwise it might cause fire.
10. This product is an electric appliance, so it must be placed far away from water and other liquid.
11. Do not lay the product on its side or upside down during the electrical circuit.
12. It is prohibited to use other electric appliances in the same socket.
13. It is forbidden to use the power extension or unstable loose outlet.
14. Do not reuse any existing water supply hoses, otherwise it might cause leakage, fire or electrical shock. Installation should include specified components and a new water supply hose.
15. For models with foam shield function, please do not put corrosive liquid in the foam shield, otherwise it may cause electric shock or burn.

 **CAUTION**- Indicates that failure to follow the instruction may cause body injury or property damage.

1. Do not install or use the product in wet places as steam room etc.
2. It is recommended to use water-proof electrical outlet which should be installed in a place where is not easily to get wet.
3. This product should be used with 110V-120V, 60Hz electrical current only, load current is at least 15A. Power plug must be equipped with ground fault circuit interrupter or ground fault electrical leakage protector or similar high sensitive, rapid type leakage switch (Rated sensitive current under 6mA).
4. When it thunders, it is strongly recommended to pull out the power plug.
5. Do not stand on ceramic toilet.
6. Ceramic toilet must install floor fixing bolts.
7. Do not stand on product unit, seat and lid.
8. Do not lean against the seat lid when using the product, to avoid damage.
9. This product is equipped with a soft-closing seat lid. Do not push the toilet seat closed, or damage may occur.
10. Do not use any caustic chemicals or scrubbing brush to clean this product.
11. Exposure to direct sunlight is prohibited.
12. Only use tap water or potable water, otherwise it may cause chafing.
13. Do not connect water supply to heater outlet. Make sure inlet water temperature is between 3~35°C/37.4~95°F.
14. When the room temperature is under zero degree, please drain the water tank, to avoid freezing.
15. Raise room temperature to prevent the toilet from damage due to freezing.
16. When moving the product from cold or wet environment into normal room temperature, wait for 2 hours until the condensation water is fully volatilized. Doing so can prevent the product from electrical short-circuit.
17. When not using the product over three(3) days, drain the water out of the toilet and pull the electrical plug from the wall outlet.
18. Stop using the product and shut off the power when product malfunctions. Call for professional service.
19. For models with the foam shield function, please do not run the foam shield function without the "foam agent", otherwise the service life of the foam shield may be shortened.

GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

 **DANGER**- Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

SAVE THESE INSTRUCTIONS

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RF Radiation Exposure Statement Caution: To maintain compliance with the FCC's RF exposure guidelines, place the product at least 20cm from nearby persons.

IC Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

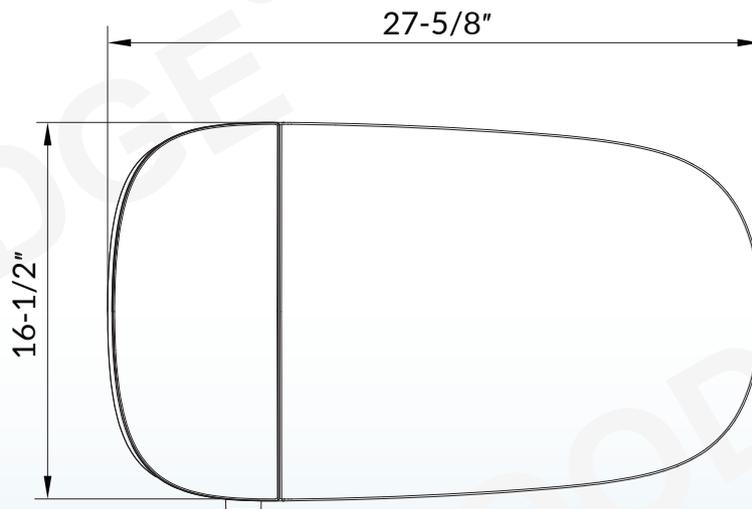
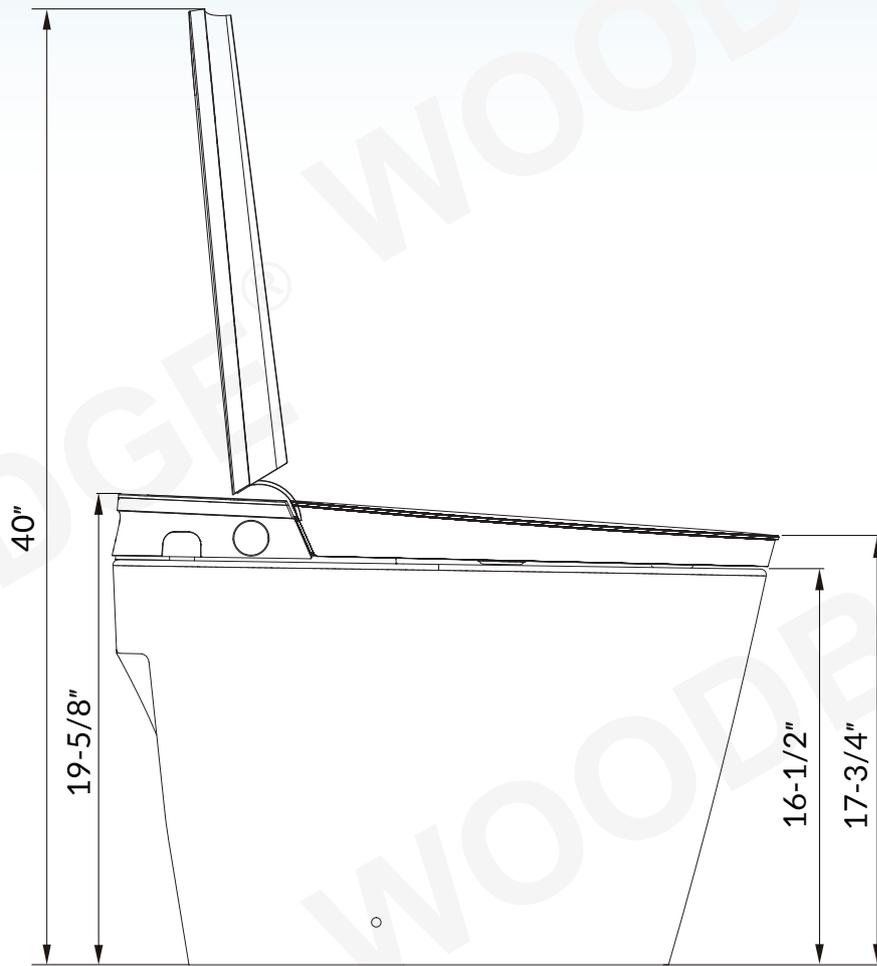
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.

Model		EBT350
Main Unit	Rated voltage	110V-120V, 50Hz-60Hz
	Rated power	875W
	Water proof	IPX4
	Power cord length	About 1.5m
Toilet	Flush volume	1.6/1.1Gpf(6.0/4.1Lpf)
	Flushing mode	Siphonic jet
	Rough-in	12 inches (305mm)
	Outlet outside diameter	≤ 3.9 inches (≤ 100mm)
	Drainage method	S-trap
	Water pressure range	Minimum water pressure 0.08MPa, Maximum water pressure 0.8MPa
Cleaning device	Heating mode	Instant
	Heating power	120V/1400W
	Water temperature	6-level adjustment
	Water volume	3-level adjustment
	Cleaning mode	Rear washing/Oscillating washing, Front washing/Oscillating washing
	Nozzle position	5-level adjustment
	Water pressure protector	Pressure maintaining device, Automatic pressure relief device
	Anti-fouling device	Automatic nozzle cleaning, Anti-backflow device, Anti-syphon device, Filter device
	Safety device	Thermal fuse, Ground protection, Thermostat, Water temperature sensor, Over temperature protection, Leakage protection plug
Deodorization	Deodorization method	Photocatalyst-free
Sanitation	Sanitation device	UV Dynamic Water Path Sanitation

Drying device	Warm air volume	Over 0.2m ³ /min
	Warm air temperature	6-level adjustment
	Heating power	230W
	Safety device	Thermal fuse, Thermostat, Leakage protection plug, Wind temperature sensor
Heated seat	Surface temperature	6-level adjustment
	Heating power	50W
	Burn protection	After 10 minutes of use, the seat temperature will automatically drop slowly to a low level
	Safety device	Seat sensor, Temperature sensor, Thermostat, Thermal fuse, Leakage protection plug
Caring device	Night light assembly	Intelligent, Always on, Always off
	User ID setting	To avoid interference when used by multiple users
	Automatic flushing	Automatic flushing after use
	Foam Shield function	Splash-proof and odor-proof can be realized
	Power off flush	Toilet will be washed manually after power failure
	Foot sensor open lid	Foot sensor open lid/seat can be realized
	Foot sensor flushing function	Foot sensor flushing
	Auto-open lid function	Auto-open lid function can be realized
Antibacterial site	Seat	EPA Registration Number: 73148-8 EPA Est. 101287-CHN-1
	Nozzle	EPA Registration Number: 73148-4 EPA Est. 101287-CHN-1

Rated power: Under the condition of ambient temperature 23°C/73°F, water static pressure 0.18MPa±0.02MPa, water temperature 15°C/59°F, power toilet on, set water pressure, seat temperature, water temperature to the highest level in turn and perform one rear washing cycle.



IMPORTANT INFORMATION

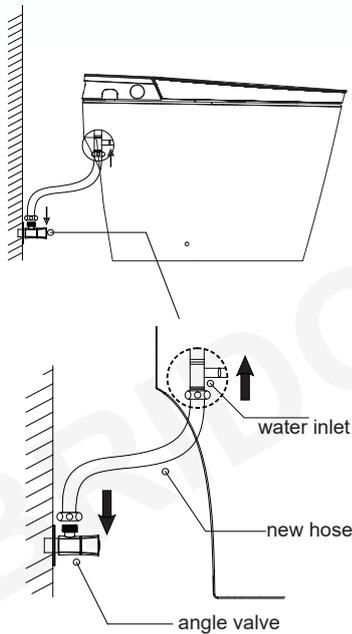
- Measurements are +3/8" and subject to change without notice
- Specifications & Configurations are subject to change without notice
- Pls measure toilet on-site before installation
- Please note that installer(s) must be certify or warranty will be voided.
- Measurements herein supersede all others published prior to publication date shown below



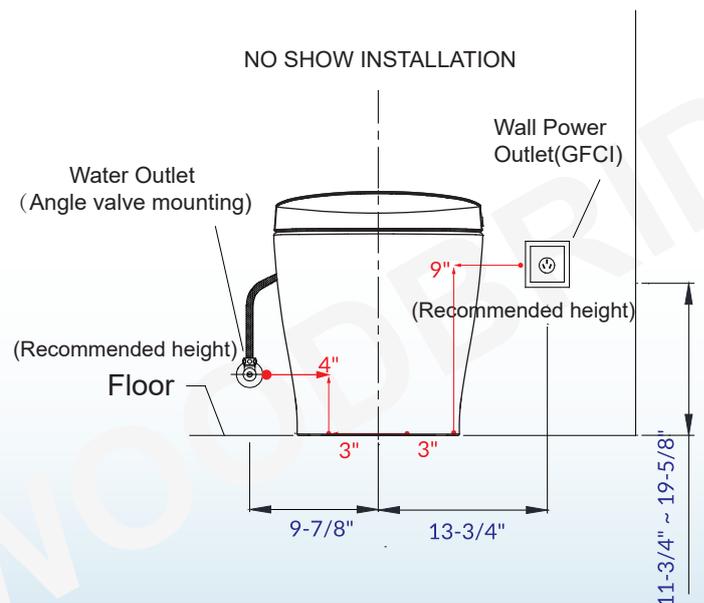
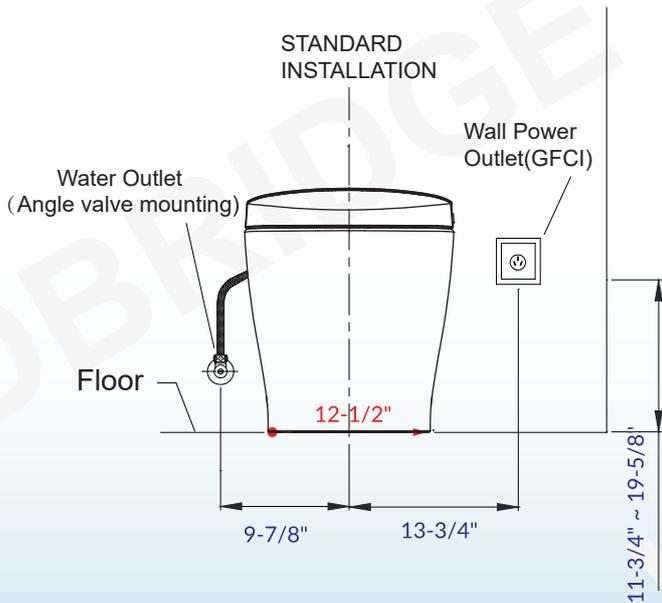
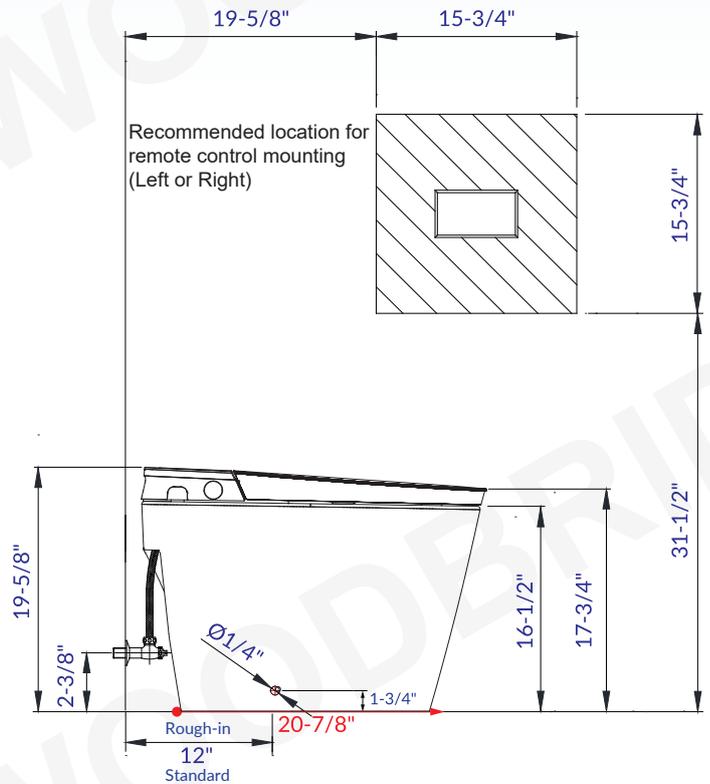
1. The product drawing is for reference only, and we reserve the right to modify the appearance of the product.

2. If the appearance of the product is changed, the actual product shall prevail.

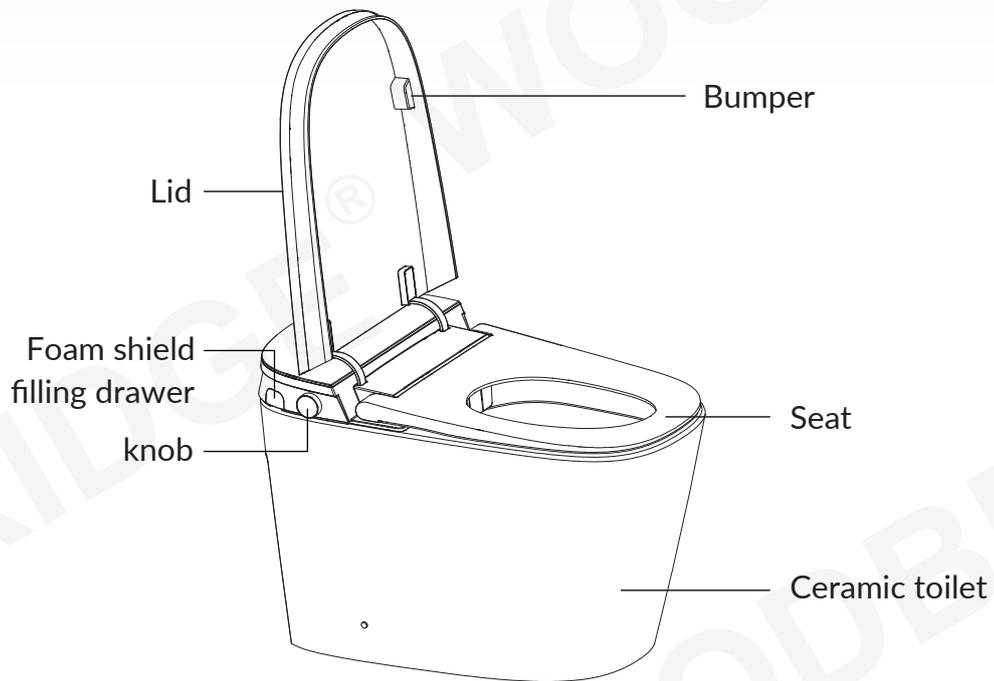
Installation Option



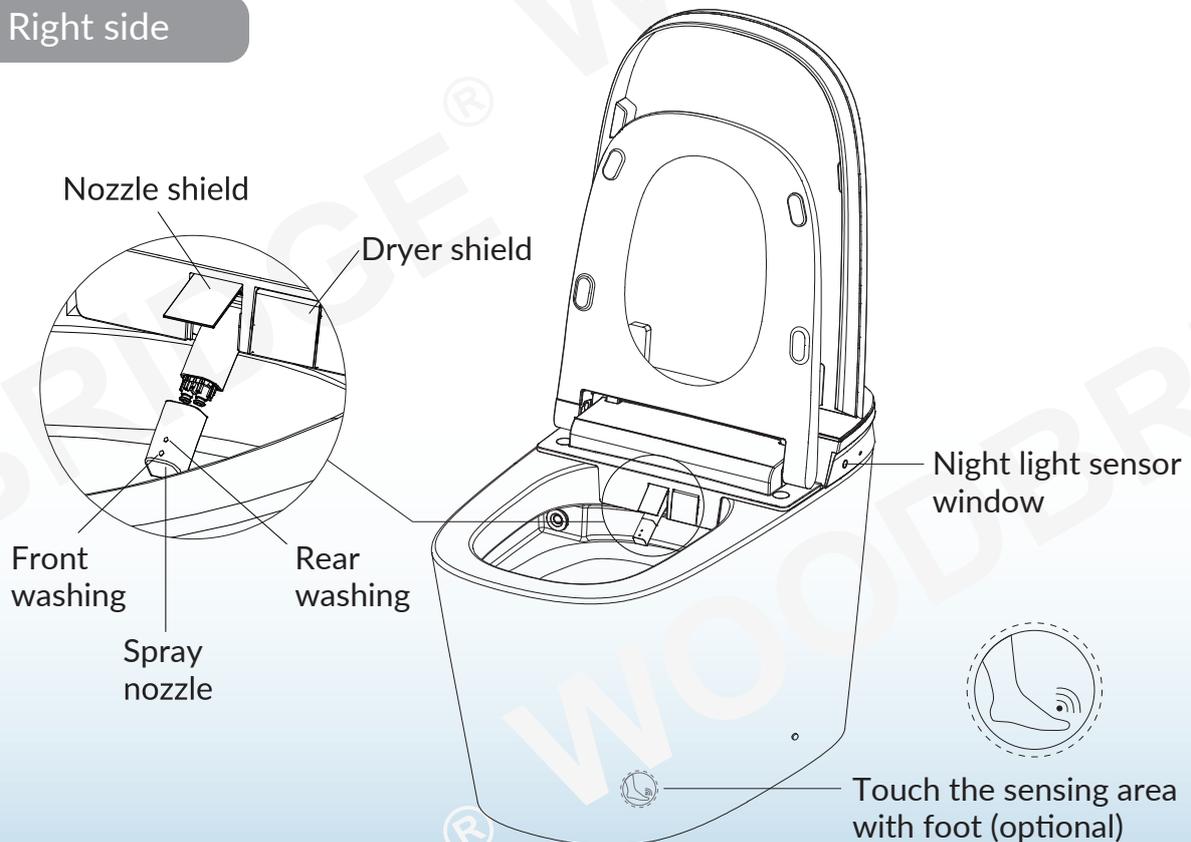
- Connect the water inlet and angle valve of the toilet with the matching hose and tighten it



Left side

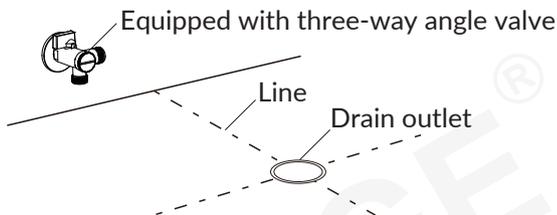


Right side



1. Install the matching three-way angle valve

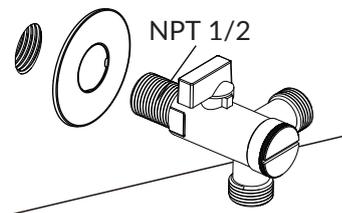
- Mark the center line of the sewage outlet on the ground, and install a three-way angle valve at a suitable position on the wall according to the size of the toilet.



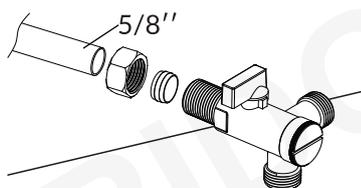
Note:

- Please use the supplied angle valve when installing this toilet. Use of another angle valve not including a filter may result in blockages in the toilet and bidet waterways.
- If replacing an existing angle valve, please contact a professional for installation.

Installation Method 1:

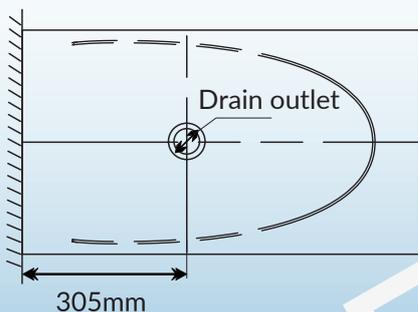


Installation Method 2:



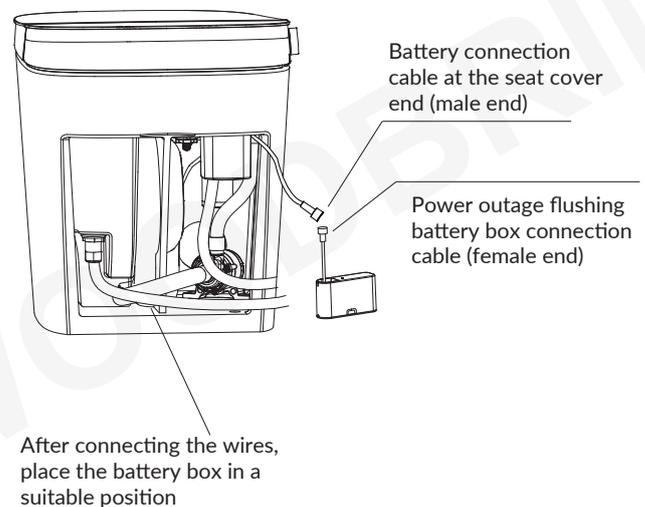
2. Rough-in template installation

- Align cardboard with the centerline of drain outlet.
- Draw contour line according to cardboard.



3. Installation of battery box

- Remove the male end (red) of the battery connector from the rear seat cover of the ceramic.
- Connect the battery connection wire at the seat cover end to the female end of the power-off flushing battery box connection wire and tighten them.
- Place the battery box in a suitable position behind the ceramic. Please ensure it is not placed too deep inside, as it may be difficult to remove for battery replacement in the future.

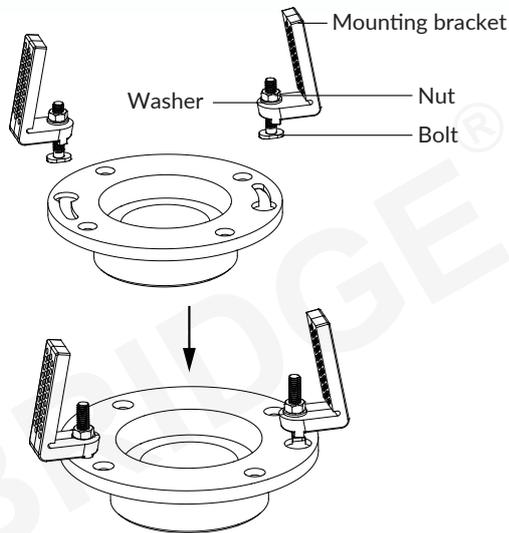


Kind tips:

The male and female terminals of the battery connection have positive and negative poles. There are positioning structures inside the two terminals. Please do not force them to plug in, as this may cause damage to the product.

4. Mounting bracket installation

- Assemble the mounting bracket with bolts and then install them to the pre-installed flange plate on the ground and lock tight with nuts.



5. Ceramic toilet installation

- Install a sealing flange into drain outlet.
- Install ceramic toilet on the corresponding position.

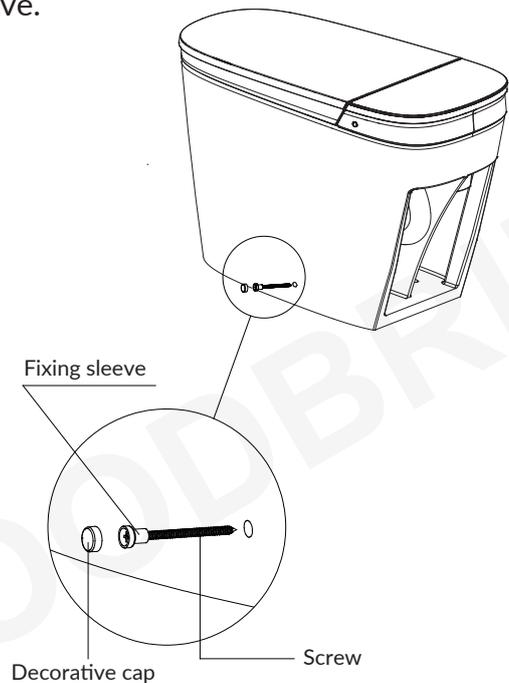


Note:

- Two people are required to carry the toilet.
- Please clean up the drain outlet;
- Please make sure ceramic toilet outlet sits perfectly on drain outlet.

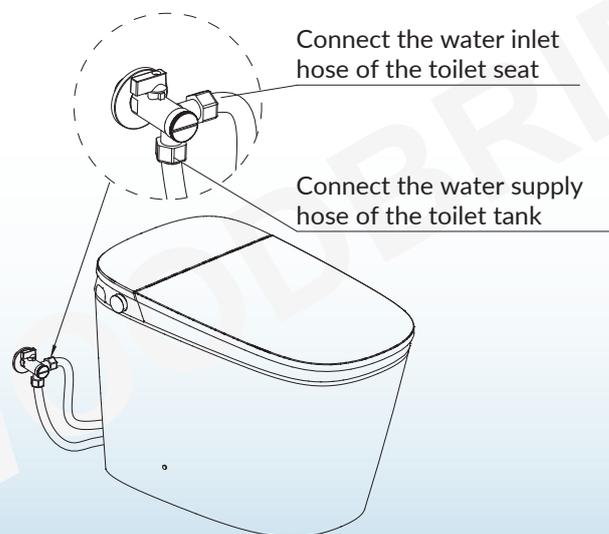
6. Screw installation

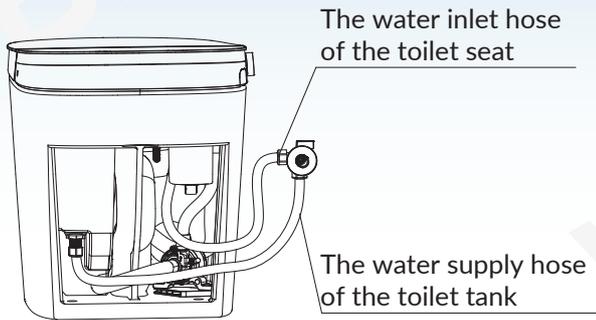
- Put the screw through the fixing sleeve and then install it through the holes (on both sides of the toilet ceramic) to the mounting bracket on the ground. Lock tight.
- Install the decorative cap on the fixing sleeve.



7. Connect the hoses

- Connect the water inlet and angle valve of the toilet with the matching hose and tighten it.



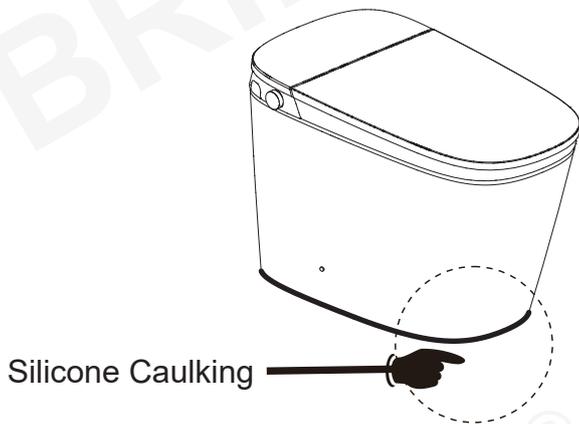


Note:

Please use this supplied water supply hose, to ensure optimal flushing performance.

8. Silicone caulking application

- Apply Silicone caulking to the edge of toilet base, wipe away any excess.

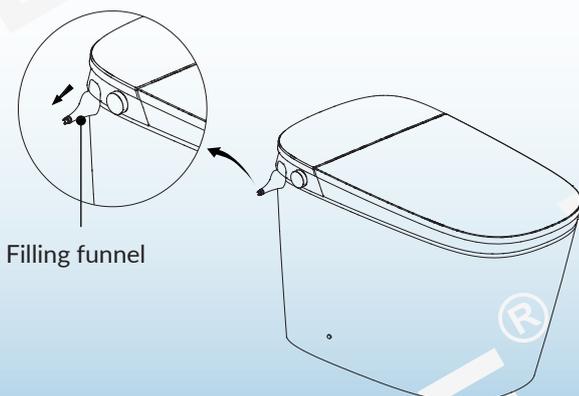


9. Add foam agent

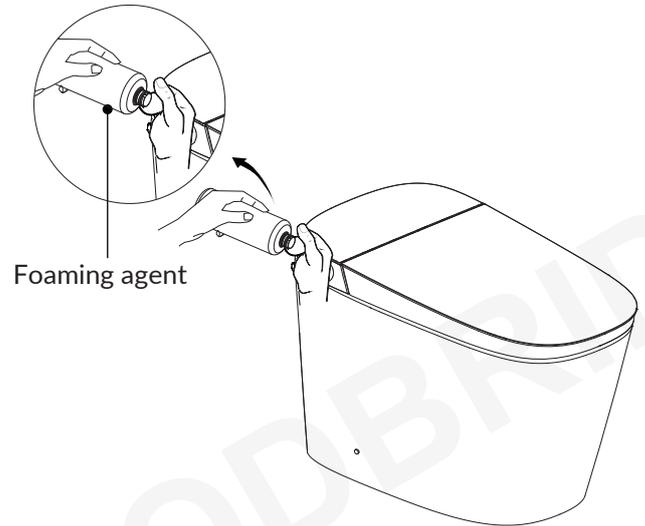
- Use your fingers or tools to reach under the filling box and pull out the filling box. (it is recommended to use a filling funnel, as shown below)

Note:

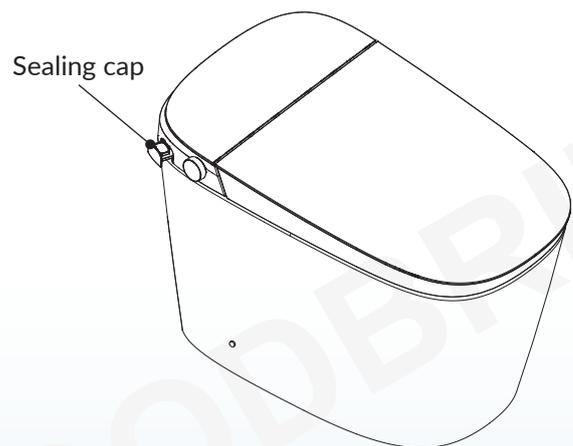
You can get it from manufacturer's website www.woodbridgebath.com.



- Put the funnel into the filling port, hold it, and slowly pour the foam liquid into the funnel with the other hand. (Do not quickly pour the foam liquid into the funnel to avoid the foam liquid overflowing)



- Close the sealing cap and press tightly, then push the filling drawer to the end. (If the foam liquid overflows during the liquid addition process, use a paper to dry the liquid before pushing it in)

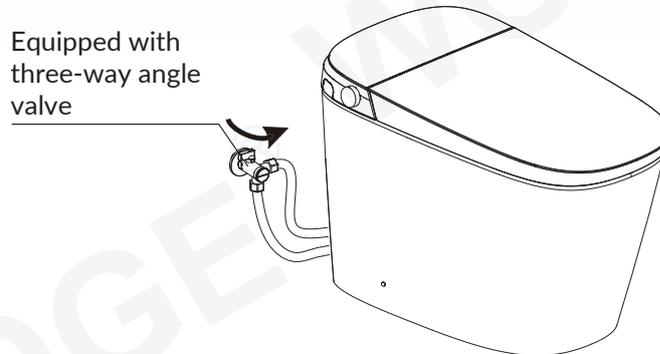


Reminder:

In order to achieve the best effect and prolong the service life of the foam shield, please use our special foam agent for smart toilets.

1. Turn on the three-way angle valve

- Check the threaded connection for leaks to ensure complete sealing. Turn the three-way angle valve counterclockwise to the full open position. (Note: The three-way angle valve opens with a large torque for the first time.)

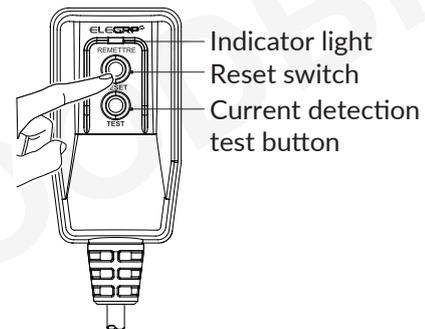


2. Plug in Connection

- Plug in the leakage protection plug to a power socket, press the reset switch, plug indicator lights up, indicating that the power is on.

Note:

Press the test button prior to usage, the reset switch pops up indicating that the leakage protection function is normal.



Press the TEST button (then RESET button) every month to assure proper operation.

- * Only for models with leakage protection plug.
- * Please refer to the actual product.

3. Self-inspection

- The buzzer of the main unit makes a beep, the indicator light of the function icon and the light of the knob are on, and the self-test starts.
- The buzzer of the main unit beeps again, and the self-test is completed, and the indicator lights of the function icons and the knob lights work as normal.
- The function mode is turned on and used normally.

4. Activate the Foam shield function



Long press "FOAM SHIELD" button on the remote control until the foam comes out and then release it to complete the "pumping" action

- Before starting the foam shield for the first time, the foam agent needs to be pumped into the foam shield by using the "pump liquid" command.

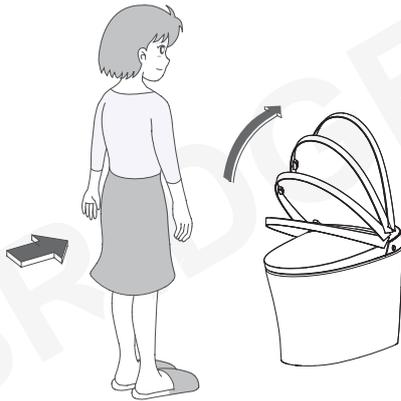
Tips:

1. After executing the "pumping liquid" command, there may be a large amount of foam when using the foam shield for the first time, which is a normal phenomenon.
2. This operation is only used when the toilet is just installed or when the foam agent is used up to replace the foam agent, and the use of the rest of the time will cause foam agent waste.

The intelligent toilet can achieve the function of auto lid open/close. On closed situation, so please function the auto lid open/close function by using remote controller.

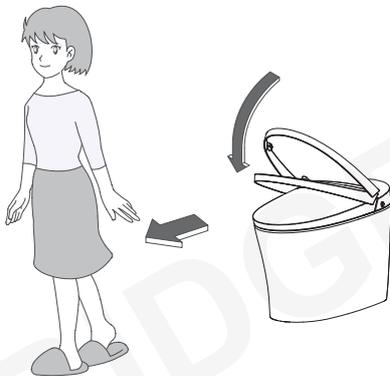
1. Approaching the toilet

When user enters the sensing range, the seat lid opens automatically.



2. Leaving the toilet

When a person leaves the toilet, the toilet lid automatically closes after the microwave detects a period of inactivity.



3. Standing up to urinate

Open the seat by remote control or hand. After leaving the toilet after use, the microwave detects human inactivity for a period of time, and the toilet lid and seat automatically close.

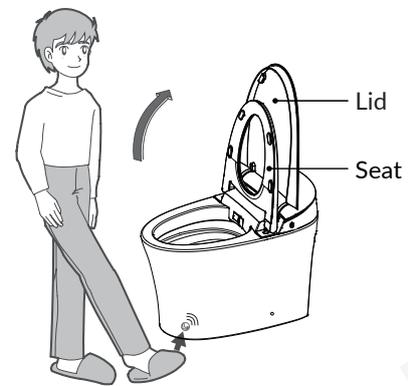


If the model you purchased is with foot sensor

1. When the lid and seat are both closed, touch the sensing area with foot to open the lid.



2. When the lid is open and seat closed, touch the sensing area with foot to open the seat.



3. When the seat and lid are open, touch the sensing area with foot to close the seat and lid and activate a half flush.



Main unit care and maintenance

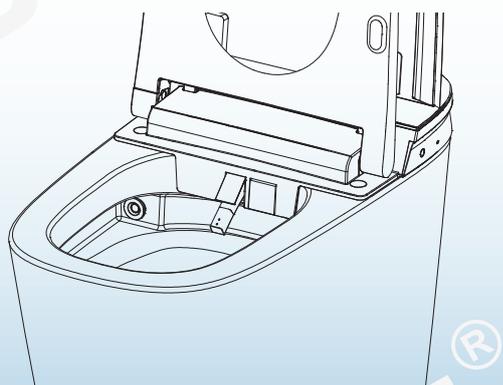
1. Shut off power supply before doing maintenance.
2. Use only a soft, damp cloth to clean. Avoid using harsh chemicals.



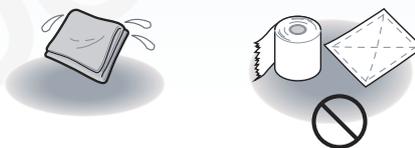
3. Once cleaning is completed and all surfaces are dry, re-connect the power plug.

Spray nozzle maintenance and care

1. When no one is seated, turn the knob clockwise. The nozzle will automatically stretch out to allow access for cleaning.
2. When the nozzle moves forward, the nozzle can be removed and cleaned separately.



3. Use only a soft cloth or soft brush to clean. Do not pull or push the wand, to avoid damage.

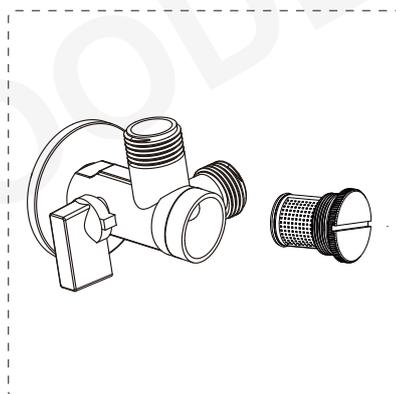


4. Put the nozzle back and short press the knob to return the spray wand to its normal position.

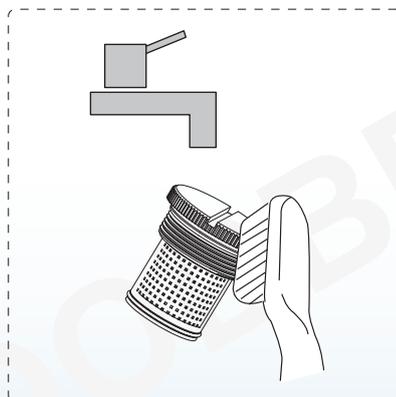
Filter maintenance

If poor spray performance occurs under normal conditions:

1. Turn off power and the angle valve
2. Unscrew angle valve nut



3. Remove filter net



4. Clean out the filter net under running water using a toothbrush
5. Reinstall filter and angle valve nut.
6. Turn on the angle valve and connect power.

Power and water failure

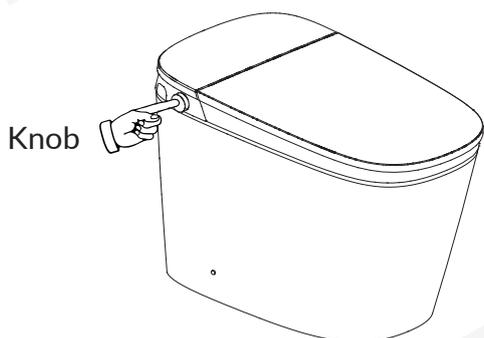
- Fill up 2.1Gal (8L) water to a bucket and flush the ceramic bowl.

Note: Avoid water spilling from bowl.



Failure of remote control

1. Operate via knob on the main unit.



2. Battery replacement

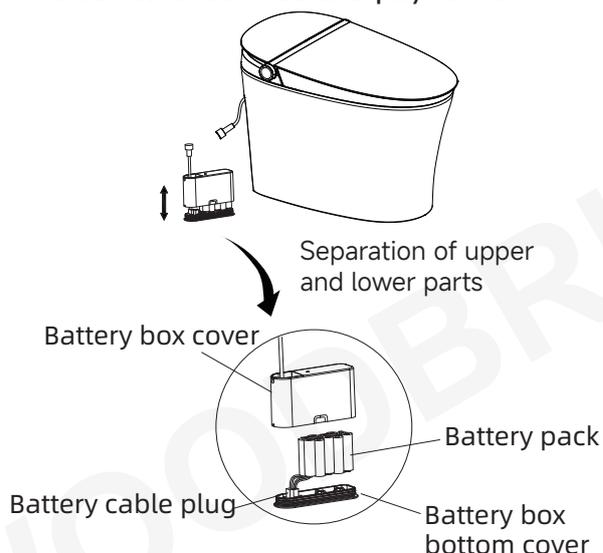
- Remove the battery box from the rear end of the ceramic (as shown in the picture).
- Separate the upper and lower covers of the battery box, press the hook on the battery cable plug and unplug the battery cable plug to remove the old battery pack.
- After replacing it with the new battery pack, reinstall and tighten the upper and lower covers of the battery box.
- Finally, place the battery box back into the appropriate position at the rear end of the ceramic.

Kind tips:

1. If you use the "power-off flush function" and notice the night light flashes several times before turning off, it indicates that the battery power is low. Please replace the flushing battery promptly, as it may otherwise affect the use of the power-off flush.

2. The male and female terminals of the battery connection have positive and negative poles. There are positioning structures inside the two terminals. Please do not force them connect, as this may cause damage to the product.

3. This battery pack is customized by the manufacturer and cannot be purchased by consumers independently. If you need a replacement, please contact the manufacturer's after-sales service and pay for it.



Product unused for a period of time

- When the product is left unused for a long time, especially in cold weather, it is highly recommended to drain the water to prevent freezing.

To discharge water

1. Activate flushing, and then turn off angle valve to stop water supply.
2. Unplug and cut off the electricity
3. Disconnect the hose from angle valve, drain the water and reconnect.

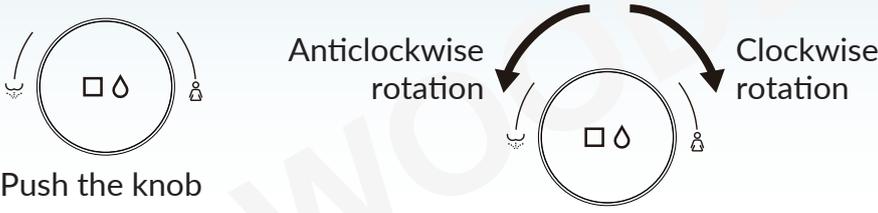


4. For your safety, it is recommended to put antifreeze into the remaining water in the bowl.

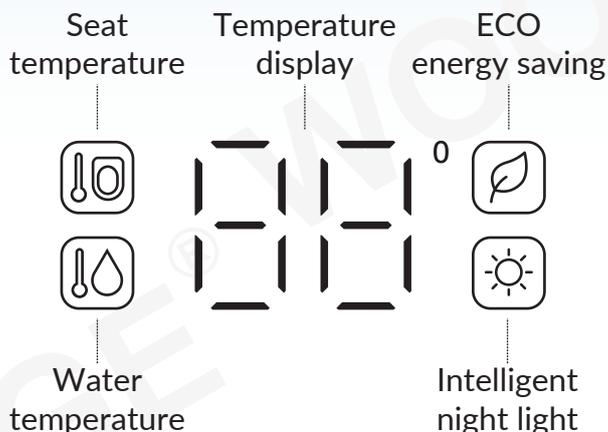
* Please turn on power and water supply when using again.



Note: Before water discharging, the power must be cut off!

<p>Knob definition</p> <p>Knob function</p>	 <p>Push the knob</p> <p>Anticlockwise rotation</p> <p>Clockwise rotation</p>	<p>Knob indicator</p>
<p>Rear wash/ front wash</p>	<p>In the seated state, turn the knob clockwise to start the feminine wash function, and turn it counterclockwise to start the rear wash function. If you short press the knob during cleaning, the current function will be stopped.</p>	
<p>Nozzle position adjustment and cleaning water pressure adjustment</p>	<p>When rear/front washing, turn the knob clockwise to move the nozzle position forward, and turn the knob counterclockwise to move the nozzle position backward. Long press the knob to switch to water pressure adjustment, turn clockwise to increase the water pressure, counterclockwise to decrease the water pressure, long press the knob again to switch to nozzle position adjustment.</p>	
<p>Air flow temperature and air flow speed adjustment</p>	<p>In the warm air state, turn the knob clockwise to move the nozzle position forward, and turn the knob counterclockwise to move the nozzle position backward. For mobile dryer models, press and hold the knob button to switch to the air flow speed adjustment function, and then turn the knob clockwise. The air flow speed increases, and the air flow speed decreases when it is rotated counterclockwise; short press the knob to stop the warm air function. (Note: In the drying function state, the mobile dryer model can switch between the air flow speed adjustment and air temperature adjustment functions by long pressing the knob)</p>	<p>White</p>
<p>Nozzle cleaning</p>	<p>In the state of leaving the seat, turn the knob clockwise to start the nozzle manual cleaning function; short press the knob to stop the manual cleaning function, and the nozzle retracts.</p>	
<p>Flush function</p>	<p>In normal working mode, when there is no cleaning, drying or nozzle cleaning function, shortly press the knob to start the flushing function.</p>	
<p>Operating mode</p>	<p>In standby mode, press the knob to enter normal working mode.</p>	
<p>Standby mode</p>	<p>In normal working mode, when leaving the seat, press and hold the knob, the main unit enters standby mode, all functions are turned off, and the indicator light goes out.</p>	<p>Turn off</p>

Reminder: Just after starting up, defaulted level-1 for air speed of mobile drying, and middle-level for other functions; if you use the remote control, it will switch to the function gear set by the remote control.



The power-on self-test is completed.

1. In non-energy-saving mode, seat temperature icon lights up, showing current seat temperature (temperature in neutral shows "--"). During water temperature adjustment, seat temperature icon goes off and water temperature icon lights up, showing current water temperature (temperature in neutral shows "--"). After 10 seconds, water temperature icon goes off and seat temperature is displayed.
2. During washing, seat temperature icon goes off and water temperature lights up, showing current water temperature (temperature in neutral shows "--").
3. Intelligent night light icon lights up when this function turned on, otherwise it goes off.
4. In energy saving mode, ECO icon lights up. Seat temperature in neutral shows "--", otherwise it shows Level 1.
5. LED display goes off completely after 30 seconds once no longer being used. When seated or pressing any button, LED display is activated to show current status.
6. When user enters the sensing range, LED display lights up showing current status; Display goes off completely 30 seconds after user leaves.

Problem	Cause	Solution
No water from nozzle	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is off	Turn on the angle valve
	A water failure occurred	Restore the water supply
Poor water spraying	Water supply hose is kinked	Straighten the hose to remove the kink
	Angle valve is not fully turned on	Turn on the angle valve fully
Low water temperature	The water temperature is not set properly	Adjust the water temperature
Low seat temperature	The seat temperature is not set properly	Adjust the seat temperature
	In standby mode or energy saving mode	Switch to functional mode and wait for 3+ minutes
Low dryer temperature	The dryer temperature is not set properly	Adjust the dryer temperature
Dryer not blowing	In standby mode	Switch to functional mode to use dry function
Spray wand cannot retract	Power off	Push back the spray wand gently and put power on
	Get stuck by impurities	Remove the impurities
Spray wand cannot stretch out	Power off	Turn on the power
	User is not within the sensing area of the seat	Adjust position on seat to activate the sensor
Remote control cannot display	The positive and negative direction of the batteries is incorrect	Reload the batteries
	Low battery	Replace new batteries

Problem	Cause	Solution
Malfunction of deodorization	User is not within the sensing area of the seat	Adjust position on seat to activate the sensor
	Deodorization function continues after user leaves	It is normal for the deodorizing function to continue operating after user leaves, for complete odor removal
Foam shield has a small amount of foam	Foam agent run out	Add foam agent
After replacing the foam agent, the amount of foam produced by the foam shield is small	Air in the foam shield line after the foam agent has run out	Execute the "pumping" command to pump the foam agent into the foam shield
Manual flushing cannot work during power failure	No or low battery	Replace new batteries for power failure flushing
When the power is cut off, press the button, and there will be no flushing and night light flashing	No or low battery	Replace with a new battery
 Caution	If the problem cannot be resolved as per above solutions, please disconnect the power and contact service providers.	
	If the power leakage protection switch always trips, it means that the product is leaking. Please disconnect the power and contact service providers.	

Woodbridge warrants its products as listed in below to be free of material and workmanship defect, subjected to the limitations set forth in this limited warranty.

- Bathtub, Whirlpool/Air Bubble Massage Tub, Cold Plunge, Wooden Tub: 1 Year limited to be free of defects in material and workmanship.
- Sauna room and Sauna Tent: 1 Year limited to be free of defects in material and workmanship.
- Toilet and Bidet: 1 Year limited to be free of defects in material and workmanship.
- Faucet: 1 Year limited to be free of defects in material and workmanship.
- Vanity and Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Granite, Marble, Engineered Quartz Vanity Top: 1 Year limited to be free of defects in material and workmanship.
- Medicine Cabinet, LED Mirror: 1 Year limited to be free of defects in material and workmanship.
- Stainless Steel Sink: 1 Year limited to be free of defects in material and workmanship.
- Solid Surface Shower Wall Panel, Shower Base: 10 Years limited warranty to be free from material defects.
- Drain Cover and PVC Drain: 1 Year limited to be free of defects in material and workmanship.
- Shower Door: Lifetime warranty on glass components and 1 Year limited on other hardware.

This limited warranty is non-transferable and only applies to products purchased and installed in the United States and Canada

This limited warranty excludes all industrial, commercial and business usage. Proof of purchase (original sales receipt) from the original purchaser, Description and pictures of defect, model number or model description must be provided to Woodbridge Bath for all warranty claims and Woodbridge Bath IS NOT responsible for labor cost, removal or installation costs.

This limited warranty shall not apply to goods which have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

This warranty does not cover surface damaged caused by use of chemicals that break through or dissolve the surface finish or damage caused by the accidental dropping of sharp or heavy objects. Improper care and use of abrasive cleaners and will void the warranty.

During this limited warranty period if a malfunction occurs and after inspection it is determined that a defect developed during normal use, Woodbridge will as at its election proceed with any of the following options:

- (1) repair or replace the defective part(s) or product(s) at cost**
- (2) issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of purchase)**
- (3) issue a credit to be applied toward the purchase of a new product. Shipping/delivery charges may apply and are in sole discretion.**

Caution:
NEVER use cleaners containing abrasive cleaners, ammonia, bleach, acids, waxes, alcohol, solvents or other products that are not recommend for Chrome finish will void the warranty.
Woodbridge products should be installed by a fully insured and licensed contractor only. Installation by anyone other than fully insured and licensed contractor will void this limited warranty.

RESPONSIBILITIES OF OTHERS

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Woodbridge is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

This limited warranty does not cover any liability for consequential or incidental damages, all of which are hereby expressly disclaimed, or the extension beyond the duration of this limited warranty of any implied limited warranties, including those of merchant ability or fitness for an intended purpose.

DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning or its products. In no event shall be held responsible for any such warranties or representations.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion on limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, you may also have other rights which vary from state/province to state/province.

To obtain warranty and replacement parts, please send e-mail to help@woodbridgebath.com with the original receipt information, Woodbridge will determine whether to repair or replace your product, issue a refund or issue a credit.

IMPORTANT!

DO NOT USE: Abrasive cleaners such as: acid, ammonia, bleach, and similar solutions. Use of such solutions may cause corrosion, finish peeling, and/or dull the surface.

DO NOT USE: Abrasive sponges or cloth. Never use steel, wool, or wired brushes that will permanently scratch the surface.

Retain these installation instructions for future reference!

Thank you for using WOODBRIDGE products!

WOODBRIDGE®

California (Norwalk) Distribution Center
15600 Blackburn Ave, Norwalk, CA 90650

New Jersey (Somerset) Distribution Center
635 Pierce St, Somerset, NJ 08873

Florida (Orlando) Distribution Center
13645 S Orange Ave, Orlando, FL 32824

Canada (Ontario) Distribution Center
615 Orwell Street, Unit B, Mississauga, ON L5A2W4, Canada



Please don't hesitate to contact us if you have any questions or concerns.

Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Standard Time)

Or Email: help@woodbridgebath.com